

TERMS & CONDITIONS

CanadaCitizenshipPrep.ca

Effective Date: July 2026

Terms & Conditions

Welcome to CanadaCitizenshipPrep.ca.

These Terms & Conditions govern your access to and use of this website and its services. By accessing or using CanadaCitizenshipPrep.ca, you agree to be bound by these Terms & Conditions.

If you do not agree with these terms, please do not use this website.

1. Website Purpose

CanadaCitizenshipPrep.ca is an independent educational website designed to help users prepare for the Canadian Citizenship Test through practice questions, mock exams, and study resources.

We are **not affiliated with, endorsed by, or sponsored by the Government of Canada or Immigration, Refugees and Citizenship Canada (IRCC).**

2. Eligibility

You must be at least the age of majority in your province or territory, or have the permission of a parent or legal guardian, to use this website.

By using this website, you confirm that you meet these requirements.

3. User Accounts

If you create an account, you agree to:

- Provide accurate information.
- Keep your login credentials confidential.
- Be responsible for all activity under your account.
- Notify us immediately if you suspect unauthorized access to your account.

We reserve the right to suspend or terminate accounts that violate these Terms.

4. Practice Tests and Study Materials

The practice questions, mock exams, explanations, and study materials provided on CanadaCitizenshipPrep.ca are for **educational purposes only**.

While we strive to keep our content accurate and up to date, we **cannot guarantee** that:

- Every question matches the official Canadian Citizenship Test.
- Every explanation is free of errors.
- Passing our practice tests guarantees passing the official citizenship test.

Users should always study the official **Discover Canada** guide and consult official Government of Canada resources.

5. Intellectual Property

Unless otherwise stated, all original content on CanadaCitizenshipPrep.ca—including but not limited to:

- Practice questions
- Explanations
- Website design
- Graphics
- Logos
- Icons
- Text
- Layout
- Branding

is the property of CanadaCitizenshipPrep.ca and is protected by applicable copyright and intellectual property laws.

You may not:

- Copy
- Reproduce
- Republish
- Sell
- Distribute
- Modify
- Upload
- Share

our original content without prior written permission.

6. Acceptable Use

You agree **not** to:

- Attempt to hack or disrupt the website.
- Upload malicious software.
- Share your account with others (for premium accounts).
- Copy or distribute practice questions without permission.
- Use automated software or bots to access the website.
- Use the website for unlawful purposes.

Violation of these rules may result in immediate suspension or termination of your account.

7. Premium Services

If premium subscriptions become available:

- Access will be provided according to the selected subscription plan.
- Subscription fees are displayed before purchase.
- Failure to pay may result in suspension of premium access.
- Pricing may change for future subscriptions but will not affect an active subscription during its current billing period unless otherwise stated.

8. Payments

Payments are processed securely by trusted third-party payment providers such as Stripe or PayPal.

CanadaCitizenshipPrep.ca does **not** store your complete credit card or banking information.

9. Refund Policy

Any applicable refund policy will be published separately on the website.

Where refunds are offered, eligibility, conditions, and timelines will be clearly stated.

10. Website Availability

We aim to keep CanadaCitizenshipPrep.ca available at all times.

However, we do not guarantee uninterrupted access. The website may occasionally be unavailable due to:

- Maintenance
- Software updates
- Technical issues
- Internet outages
- Events beyond our reasonable control

11. Limitation of Liability

To the maximum extent permitted by law, CanadaCitizenshipPrep.ca and its owners shall not be liable for any direct, indirect, incidental, special, or consequential damages arising from:

- Use of the website
- Inability to access the website
- Errors or omissions in content
- Technical interruptions
- Reliance on practice materials

Your use of this website is at your own risk.

12. External Links

Our website may contain links to third-party websites for your convenience.

We are not responsible for the content, policies, or practices of those external websites.

13. Changes to These Terms

We may update these Terms & Conditions from time to time.

The revised version will be posted on this page with a new effective date.

Continued use of the website after changes are posted constitutes acceptance of the revised Terms.

14. Governing Law

These Terms & Conditions shall be governed by and interpreted in accordance with the laws of **Canada** and the applicable laws of the province or territory in which the website operator resides, without regard to conflict of law principles.

15. Contact Us

If you have any questions regarding these Terms & Conditions, please contact us through our Contact Us page or email us at **hello@canadacitizenshipprep.ca**

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